



Mobile Care Group[™]

■ Mobile Healthcare ■ Medical Transportation
■ Systems Consulting ■ Mobile Oxygen Services

Mobile Healthcare

“Care is Our Middle Name”

“We receive our lists a week before visits which is very helpful. The Optometrist was very friendly and professional. He spoke with me and took time to talk about each resident. We are very happy with all services provided by Mobile Care Group. Everyone is very nice, our residents receive great care, and it’s easy to schedule visits and get ahold of someone.”

- Kristi, Social Worker at Eden Springs West

“Optometrist is always friendly and professional. Don’t change her and her team—they are wonderful!”

- employee at Kith Haven

“Traci was wonderful with all of our residents. She is very kind and respectful. Very impressed!”

- Renelle, Social Worker at Merit House

“Dr. Aronson and his assistant do a great job! We are very happy with both of them in every way. They are especially helpful, attentive and accommodating for our residents needs.”

- Gail, Social Worker at Wyant Woods

“Your Podiatrist has been very kind. He lets me know exactly what he needs, which is nice since I’m new here. He always looks for me and gives me a list of who he did and did not see. Everything went smoothly!”

- Jennie, Social Worker at Gardens at Celina

“This Audiologist was awesome. She touched base with me so I knew what was going on with all of my residents who were seen. She was very thorough.”

- Nicole, Social Worker at Meadows of Ottawa

“Our residents said your Podiatrist was great, professional and gentle. They liked that she smoothed their toenails with a “buffer” rather than a file.”

- Susan, Administrator at Centrum at Willow Brook

“I’ve so appreciated the service Mobile Care Group has already provided to me and our facility. The Optometrist was very informative, accommodating and helpful.”

- Katy, Social Worker at Argentine Care Center

“Your Audiology Patient Care Specialist, Jeannie, was awesome with communication and letting us know what information was still needed to prepare for a great visit!”

- Hannah, Social Worker at Willows at Willard

“Dr. Kenney does his job very well and our facility is pleased with him.”

- Cheryl, Social Worker at Hardin Hills

"Dr. McDowell is a pleasure to have come to test our residents hearing. She is very patient and kind with them. She also explains their results with them and answers questions about their visit."

- Elaine, Social Worker at Advantage Living Center of Redford

"Very good doctor and assistant. They are incredibly friendly and helpful, even with difficult residents. I highly recommend your services!"

- Pashen, Social Worker at Argentine Manor

"We always receive lists prior to visits. Your physicians are always cordial upon approach, and very informative. We have no concerns — keep up the good work/services."

- Michelle, Social Worker at St. James Center

"Mobile Care Group is always professional and pleasant with our staff and residents, but most importantly, what I really appreciate is how patient and polite their physicians are with our residents. They reassure them and take their time with each resident. They never rush to finish their services. Never once have I witnessed them being anything other than kind and compassionate! I would absolutely recommend your services to other facilities!"

- Passion, Social Worker at Regency Manor

"I just wanted to let you know that Dr. Von Seggern is awesome! He is so helpful and great to work with! He makes my day every time he is here - he is amazing with residents, family members and staff!"

- Jenny, Medical Records at Pilgrim Manor

"Additions to patient lists were added without a problem. The physician was extremely friendly and professional. Many of our residents commented on how efficient and professionally the podiatry services were provided. They were all very satisfied. I would most definitely recommend your services!"

- employee at Falling Water

"It's very easy to schedule with your PCS's. Dr. Von Seggern is extremely prompt. He is very nice and patient with our residents. We are pleased with all of your services!"

- Jean, Social Worker at Alamo Nursing Home

"Your PCS, Tammy, is very responsive. Kelly, your billing specialist, was very helpful. Dr. Lovas is great and friendly with our residents, and comprehensive with his exams."

- Shawn, Social Worker at Regina Health Center

"It was easy to schedule our podiatry visit. I inadvertently missed the first correspondence regarding our appointment and your scheduling staff still arranged for us to have a timely appointment. The Podiatrist did an exit interview and let us know everyone on the list had been seen. Your staff is always so friendly and helpful whenever we have questions or concerns."

- Lynn, Social Worker at Wellspring Lutheran Services

"Brenda McDowell is a pleasure to have come in to test our residents' hearing. She is very patient and kind with them. She also explains their results with them and takes the time to answer any questions they have about their visit."

- Elaine, Social Worker at Advantage Living Center of Redford

"Dr. Maringer is always friendly, professional and thorough. Our residents really like him!"

- Melanie, Social Worker at Good Shepherd

"Our residents said the podiatrist was great, professional and gentle. They liked that she smoothed their toenails with a 'buffer' rather than a using a file."

Susan, Administrator at Centrum at Willow Brook

"Our residents love Dr. Castor!"

- employee at Fulton Manor

"The preliminary patient visit list was sent back and adjustments were made promptly. The doctor arrived on time and met with our facility ancillary services coordinator. He and his assistant were both friendly, pleasant, communicative and helpful. He discussed each resident with us as we went through the day, and he touched base with us prior to leaving. It was a positive experience overall and we look forward to his next visit. I would recommend your service to other facilities because we are very pleased with everything."

- employee at Falling Water Healthcare Center

"Your Audiology PCS, Jeannie, is outstanding in getting everything set-up for our visits!"

- Sierra, Social Worker at St. Catherine's of Fostoria

"Amy was super helpful when I had billing questions. You have great people on your staff!"

- Dr. Rachel Freedland, MCG Podiatrist

"Dr. Castor is always friendly and professional, and does an amazing job! Our residents can be difficult, and he always treats them with respect and care. He's patient and takes the time to get to know our residents individually to allow for more thorough exam/treatment. I highly recommend your services to other facilities. Keep up the '5 Star' work. You are an amazing group of friendly and professional people. I wish all of our interactions with other professionals could be as smooth and seamless as it is with MCG. Others should take note!"

- Shaunda, Administrator at ResCare—Ottawa

"I am making a job change, and I just wanted you to know I'm glad I had the pleasure of knowing and working with you, and appreciate all of your efforts, time and help. I only have good things to say about everyone at MCG. Kathy, Amanda and Nicole are GREAT! I am going to miss working with you all."

- Katrice, Social Worker at Fr. Murray Nursing & Rehabilitation Center

"I can't express enough how much I enjoy working with your company. Kelly, Kelsey and Kerri are absolutely wonderful. They are professional, friendly, and always willing to help. I especially appreciate that they stay on me if they need something from me, and answer quickly with anything I need."

- Dr. Mudzinganyama, MCG Optometrist

"Dr. Von Seggern was great! He did an initial interview upon his arrival, going over our patients and their needs, as well as an exit interview to go over results. We enjoy having him as our eye doctor."

-Meghan, Social Worker at Hoyt Nursing & Rehabilitation

"We referred a home-bound patient in need of a podiatry visit to you. I wanted to let you know how helpful Kelsey was getting our patient scheduled. We appreciate her attention to detail and cooperation with the whole situation."

- employee from Home Instead Senior Care

"I could not be happier with all of your services. Kelsey, Kerri, Ashley, James and everyone at MCG are easy to work with and always responsive to my emails and phone calls."

- Joy, employee at Covington Care Center

"I would like to extend my gratitude over the assistance Kelsey, Dawn and Jeannie provided to me with adding additional patients to an optical visit list, and with the documentation. I want to make sure their hard work is recognized."

- Kimberly, Social Worker at Shaker Gardens

"Dr. Wolfe and her assistant are very accommodating, professional and easy to work with. Dr. Wolfe reviewed the list of residents whom services were rendered and explained her recommendations. I would absolutely recommend your services to other facilities. I love working with Dr. Wolfe and her assistant. They are very patient, yet thorough, which is not always easy with the population here!"

- Nita, Social Worker at Villa at Silverbell Estates

"Dr. Maringer was exceptional! His exit interview was very thorough and greatly appreciated. He is professional, courteous and friendly. He made a pessimistic couple feel comfortable and optimistic about their eye care."

- employee at Pristine Senior Living & Post Acute Care of Fremont

"Dr. Boyce is always friendly and professional— with a smile. He is always pleasant to work with up on arriving to our community. Documentation was provided by him. I would absolutely recommend your services to another facility."

- employee at Maple Lake

"I would absolutely recommend your services to other facilities. Brenda McDowell, CCC-A, works very well with our residents, which is not always an easy task considering our high population of dementia patients. I love working with your dentist, Dr. DeFazio. She is very professional and patient with our residents and staff."

- Nita, Social Worker at Villa at Silverbell

"The physician was absolutely friendly and professional. My experiences with MCG are always great. The professionalism is always of a high standard and they show our residents so much patience. We really appreciate the compassion they show to the elderly."

- Passion, Social Worker at Regency Manor

"It was extremely easy to schedule our Podiatry visit with J.D. He is always on top of things, and very helpful/flexible with additions. I always receive patient lists prior to visits and have the ability to make changes. He was amazing regarding late additions to the list even on the day of the podiatry visit. Dr. Washburn was fantastic—he's always on time and checks in with me or a staff member upon arrival, and he's always good about checking with staff before departing. He's a pleasure to work with! Ashley is on top of things when preparing for an Audiology visit. I always receive the patient list prior to the visit. It was a little chaotic on our end when the physician arrived, so my time and attention were split between several things. The audiologist was WONDEFUL!!! She was understanding and EXTREMELY helpful. I would love to have this Audiologist back in our facility for our next visit!"

- Andrea, Social Worker at Bowling Green Manor

"Dr. Boyce is very friendly and truly cares about our residents. He makes recommendations to our nursing staff/wound care nurse as needed to ensure comfort and address any podiatry issues."

- Colleen, Social Worker at Royalton Manor

"The friendly, flexible services are very convenient to our residents, especially in the rehab unit. Their therapy does not have to be interrupted to attend extra appointments outside our facility. We are always given the opportunity to adjust dates to best fit our schedule. The physician is always friendly and flexible with his case load. He's always willing to see residents at times that all of them are able to get to other appointments. We are very satisfied with the friendly and efficient service the doctor provides."

- Lynn, Social Worker at Wellspring Lutheran Services

"Dr. Rich arrives early with plenty of time to set-up. I always get compliments from residents about Dr. Rich. Always send Dr. Rich to our facility—our residents love him!"

- employee at Lakeshore Elmwood

"We received the patient list prior to the visit, and we were able to add patients last minute. The physician was early! He was wonderful—our patients really like him. He went over each patient in detail in the exit interview. Doctor was great!"

- employee at Kingston of Vermillion

"Dr. Von Seggern conducted an exit interview with our wellness center RN. He is perfect, kind and considerate with our residents, and we appreciate all he does for us."

- Mary, Social Worker at Sensations Memory Care

"Dr. Maringer keeps me very up-to-date with residents. He takes the time to review patient information and discuss concerns. He is thorough and competent. He cares about his patients. I would definitely recommend your services to other facilities! Your physicians are very professional and friendly, easy to get along with, flexible and dependable."

- Social Worker at Century Oak Care Center

"Your staff was so kind and patient with our residents. Wonderful ladies—a pleasure to have in our facility."

- Sarah, Social worker at Harrington Inn

"Dr. Campbell is absolutely friendly and professional and he gets along well with our residents—that's always a plus! It's always easy to schedule with your Patient Care Specialists."

- Rose, Social Worker at Windsor Lane

"Your Patient Care Specialists are great. We always receive the patient list prior to our visits. Dr. Washburn is always friendly and professional, and great with our residents and staff. He is the best podiatrist we have ever had. Thank you for coming to our facility so our residents can have this service. "

- Cheryl and Mary, Social Workers at Hardin Hills Health Center

"Kelsey is wonderful! The physician is always friendly and professional. Everything was great!"

- Courtney, Social Worker at Inn at University Village

"It's always easy to schedule visit with your Patient Care Specialists, the physician always arrives on time and speaks with a facility employee, is friendly and professional and patient centered. He always conducts an exit interview. I would definitely recommend your services to other facilities."

- Sue, Social Worker at Church of Christ Care Center

"Dr. Boyce comes right to my office upon his arrival. He is always kind, considerate, happy and cheerful. Our residents like him and look forward to seeing him."

- Deb, Social Worker at The Oaks at Northpointe Woods

"It's always easy to schedule with your Patient Care Specialists. Kathy is great! We received the patient list prior to the visit, and when I lost it Kathy emailed me a new one immediately. Dr. DeFazio is always friendly and professional. I love how helpful he is."

- Katrina, Social Worker at Warren Woods

"It's easy to schedule with your Patient Care Specialists. Kathy is wonderful. The physician was friendly and professional, and treated both our staff and residents very nicely—his assistant did as well. No concerns—great service!"

- Douglas, Social Worker at Argentine Care Center

"Jeanne is so helpful and pleasant when she answers the phone. She always goes out of her way to help—this makes me feel like Jeannie truly wants to answer the phone and help customers!"

- Shirl, Social Worker at Providence Care Center

"Continue doing what you're doing!"

- Melinda, Social Worker at Rutherford House

"I would absolutely recommend your services to other facilities. You have helped our residents when they really needed help with their vision needs! Thank you very much!"

- Social Worker at Covington Care Center

"It's always a joy to work with and see Dr. Boyce. He's always upbeat and professional!"

- Marie, Social Worker at Evergreen Senior Care

"All of your physicians work well with our residents who are all behavioral."

- Lori, Social Worker at Country Pointe

"It's always a pleasure to have Dr. Washburn here."

- Debbie, Social Worker at Alpine House

"Dr. Boyce is friendly, professional and excellent. He does a great job and is very polite to the residents. I would recommend your podiatry services to other facilities.

- Heidy, Social Worker at Sanctuary at St. Mary's

"We had no problems scheduling the visit. Adding residents last minute was wonderful. The physician was early. She was friendly, professional and wonderful. Everything went great!"

- Taylor, Social Worker at Kingston of Vermillion

"It's always easy to schedule with your Patient Care Specialists. Kathy is great! We received the patient list prior to the visit, and when I lost it, Kathy emailed me a new one immediately. Dr. DeFazio is always friendly and professional. I love how helpful she is."

- Katrina, Social Worker at Warren Woods

"Dr. Lovas is always great! He spends time and works well with our residents. I would recommend your services to other facilities—it's a good team, and our residents receive excellent care!"

- Shawn, Social Worker at Regina Health Center

"Dr. Page is always friendly and professional, and wonderful as always! We would absolutely recommend your services to other facilities!"

- Cambrian Assisted Living

"It's always very easy to schedule visits with your Patient Care Specialists. Physicians are friendly and professional. I recommend your services to other facilities. Everything is going great!"

- Kathy, Social Worker at The Heights Care & Rehabilitation Center

"Scheduling with your Patient Care Specialists flows smoothly once needed information is provided. We always receive a list of patients to be seen prior to the physicians visit. The physicians are always friendly and professional. I have found all of your representatives to be friendly and helpful!"

- Lynn, Social Worker at Wellspring Lutheran Services

"All of your physicians work well with our residents who are all behavioral."

- Lori, Social Worker at Country Pointe

"Dr. Lovas did an outstanding job talking with a resident and his family member about the affects of CVA upon the residents vision including prognosis with his loss."

- Fairlawn Haven

"Dr. Von Seggern was great! He did an initial interview going over patients and their needs, as well as an exit interview to go over results. We enjoy having him as our eye doctor."

- Meghan, Social Worker at Hoyt Nursing & Rehabilitation Centre

"Dr. Washburn is always friendly and professional. We appreciate him and want to keep him coming to our facility. Your staff is always great!"

- Harding Hills Health Center

"Continue doing what you're doing!"

- Melinda, Social Worker at Rutherford House

"Erricka Martin was very helpful when we were trying to arrange podiatry services for our residents. She sent the updated patient list and updated as we made changes. The physician was 15 minutes early and asked for me specifically. He was very polite."

- Cheryl, McBrite Independent Living

"Great visit! Went smoothly!"

- Amy, Social Worker at Gaymont Nursing Center

"The physician was definitely friendly and professional. Dr. Defazio and Andrea have a nice way of handling our residents, especially the ones who may be confused or difficult to deal with."

- Elaine, Social Worker at Advantage Living Center - Redford

"Your Patient Care Specialists were very flexible and helpful. The physician was extremely professional, prepared and friendly. He was wonderful, and met with me to explain in detail what his findings were. I would absolutely refer your service to other facilities, and I hope this physician continues to come to our facility."

- Tiffany, Social Worker at Heartland of Wauseon

"It was very easy to schedule with your Patient Care Specialists and there were no problems. The physician was very friendly and professional, and our staff and residents were very pleased with him. He conducted an exit interview and contacted the charge nurse concerning a change in orders. Dr. Maringer was very well received by our residents and staff, and we look forward to his next visit."

- Ann, Social Worker at Fulton Manor

"I trust Dr. Castor because he will refuse to trim a residents nails if they do not need it."

- Suzie, Social Worker at Centrum at Willow Brook

"Don't change anything!"

- Rose, Director of Social Services at Windsor Lane Health Care

"One of our resident's had a sudden onset eye problem. Her daughter was very concerned about it and wanted her seen immediately. She was scheduled to be seen at our regularly scheduled visit late in January. However, recognizing the urgency of the situation, you jumped through some hoops to get Dr. Lovas over there on Friday, January 2nd to see her. This included working with the schedule and getting the necessary paperwork together quickly – both of which you saw to. Long story short; you took care of the problem, and mother and daughter were very pleased."

- employee at Kingston Care Center of Sylvania

"It's very easy to schedule with your Patient Care Specialists. The physician's are always friendly and professional. I would recommend your podiatry services to other facilities."

- Ashley, Director of Social Services at Greenbriar Senior Living Campus

"It's always easy to schedule visits with your PCS's. The doctors and assistants arrive on time, and are always helpful, professional, caring and friendly. They speak with facility employees upon arrival. I would definitely recommend your services to other facilities."

- Sue, Director of Social Services at Church of Christ Care Center

"Kelsey does a great job - she is very efficient and takes care of things immediately. Your Podiatrist, Dr. Washburn is very friendly and professional, and very well-liked by our residents who he always talks to. Always an excellent experience with Kelsey and Dr. Washburn. Keep up the great work!"

- Amy, Social Worker at Lutheran Village at Wolf Creek

"The Podiatrist was very nice, friendly, professional and pleasant. He went room to room and did not appear to be rushed or put out by this. It was a pleasure to meet him and I look forward to working with him in the future." Things are really good!"

- Marie, Director of Social Services at Evergreen Senior Care

"Our residents LOVE Dr. Castor!"

- employee at Fulton Manor

"Physician leaves a detailed report. Keep up the great communication."

- Leah, Director of Social Services at Walnut Creek Nursing Center

"The physician was very friendly and professional. She was great and the residents enjoyed her."

- Kim, Liberty Retirement Washington Township

"The scheduling staff is always great! Friendly, accommodating and personable. The Audiologist was about 15 minutes late but we had snow and she called us to let us know she'd be late. When she got in she immediately saw to the care of the residents and was very nice. My residents were very pleased. Overall, it's my pleasure to work with your company. I have only good things to say about everyone's pleasant personalities and professional responses. Keep up the good work!"

- Michelle, Social Worker at St. Anne's Mead

"Things are working out very well. Your internal staff are excellent in communication and getting the documentation sent after every visit. The team who has come here to provide ancillary services to the Sisters have been stellar in every way. Hats off to Mobile Care Group! I am very pleased."

- Ayana Hill, Social Worker at Sisters of Mercy WMW

"Your physician is always a pleasure. Our residents look forward to the visit."

- Katie, Gaymont Nursing Center

"Kelsey and Dr. Castor were both very helpful in adding a new client insistent on service that day. Thank you!"

- Liberty of Middletown

"It was very easy to schedule with your Patient Care Specialist, and I received the patient list prior to the visit. The physician arrived early, and was friendly and professional. I enjoyed working with everyone."

- Sandra, Director of Social Services at Lakeshore Cranbrook Campus

"Your dental team of Dr. DeFazio and Andrea are great with our residents. It's a pleasure to have them come each month."

- Elaine, Social Worker at Village of Redford

"Dr. Washburn is always friendly and professional with residents and staff. He is an excellent service provider."

- Keely, Social Worker at Bowling Green Care Center

"The Physician is always friendly and professional, and gentle with the sisters. He always does an excellent job, and we enjoy having him come here."

- Heather, Social Worker at Dominican Life Center

"It's very easy to schedule visits with your Patient Care Specialists. They call or email me 2 weeks ahead and I never have to worry. Always self-sufficient, too. The physician always seeks me out if there are any issues. Keep up the good work!"

- Medilodge of Yale

"The physicians are always friendly and professional. Having this service really helps with our overall healthcare. So much easier to have you come to our facility, especially in cold weather."

- Barb & Mary, Social Workers at Wyndham Apartments

"Your staff is always punctual, friendly, professional and caring."

- Sue, Social Worker at Church of Christ Care Center

"I appreciate how courteous and professional your Patient Care Specialists are. Thank you!"

- Barbara, Social Worker at Lake Shore Woodward

"Excellent care as always!"

- Lynn, Social Worker at Clinton Aire

"Dr. Maringer does a wonderful job with our residents. He is very thorough and does an excellent job informing me of what is going on."

- LMH

"Dr. Castor always arrives on time and speaks with a facility employee upon arrival. He is friendly, professional and courteous. I would definitely recommend your services to other facilities. We have been receiving podiatry services from Dr. Castor for years. Never any problems or issues."

- Rainbow Homes

"I would recommend your podiatry services and Dr. Washburn to other facilities. A special thank you to your Patient Care Specialist, Kelsey, for helping with a personal concern of one of our patients."

- **Julie, Social Worker at Celina Manor**

"State was in for our annual survey, and I would like to compliment Dr. Rich and Amanda. Things came to a stand still when state was in our building, and they were patient and extremely helpful."

- **Lynn, Social Worker at Clinton Aire**

"All our residents enjoyed the visit. Families were present and appreciated the physician and all his explanations. He is always friendly and professional."

- **Marsha, Social Worker at Valley View**

"We really like Dr. Leright. He is very friendly, personable, cooperative and professional. Dr. Leright is a wonderful addition to your team—very thorough and great with our residents."

- **Tina, Social Worker at Wellspring Lutheran Home of Frankenmuth**

"Kelsey always sends me an early email of when Dr. Castor is coming. We always receive the list in plenty of time to review. The physician is always on time, and always meets up with Penny, our unit clerk, upon his arrival. Dr. Castor is always friendly and professional with our staff and residents. He always talks to Penny before leaving. If there are any special treatments he performs, he always lets her know. I would recommend your services to other facilities. Our nursing staff has told me Dr. Castor is the best Podiatrist we have ever had!"

- **Peggy, Social Worker at Grace Brethren Village**

"Dr. Wolf called to confirm her arrival time the night before, and arrived as scheduled the day of the visit. She is more than friendly and professional. She is wonderful, and her assistant is great with our residents. Both are very professional."

- **Carrie, Social Worker at Medilodge of Yale**

"Mobile Care Group is the best!"

- **Church of Christ Care Center**

"It was very easy to schedule the visit with your Patient Care Specialist. Kathleen is great to work with, and very good about sending out the patient lists. The physician is a very nice man, friendly and professional. We are very happy with how well this visit ran. Adding patients to the list was no problem. Great visit!"

- **Tracy, Social Worker at Heartland of Saginaw**

"The Physician was very friendly and professional, and the families that spoke to him were very pleased."

- **Leeta, Social Worker at Montefiore**

"The exit interview was very thorough!"

- **Otterbein of Portage Valley**

"Dr. Maringer is extremely friendly and professional. He is also very thorough with his exit interviews. He is by far the best Optometrist we have ever had come to our facility. He is very caring and isn't in a rush to leave. Our staff and residents really like him!"

- **Shelley, Social Worker at Briar Hill**

"Kelsey was accommodating, friendly, cooperative and helpful. I really appreciated Kelsey's handling of a scheduling situation. Kelsey defused a potential problem."

- **Social worker at Gaymont Nursing Center**